Corporate Plan PI Report Community

Monthly report for 2021-2022 Arranged by Aims Filtered by Aim: Priorities Community Filtered by Flag: Exclude: Corporate Plan Aims 2016 to 2020 For MDDC - Services

Key to Performance Status:

Performance Indicators: No Data ell below

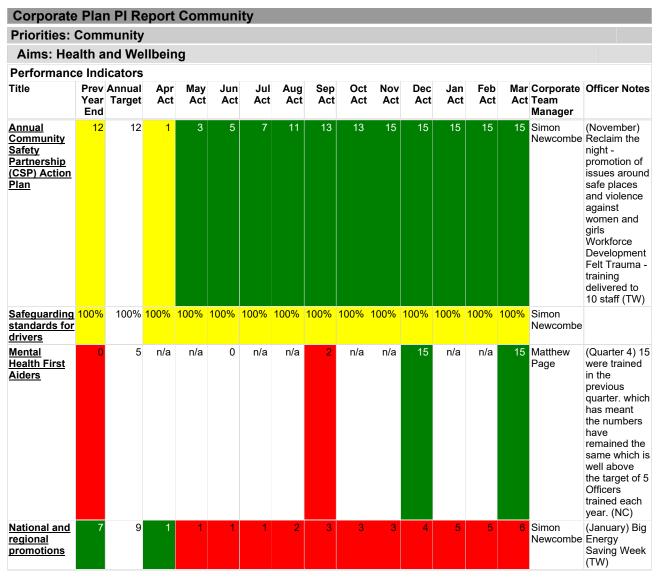
Below target

On target

Above target

Well above target

indicates that an entity is linked to the Aim by its parent Service



Aims: Com	mur	ity Inv	olven	nent												
Performance	Performance Indicators															
Title		Annual Target		May Act			Aug Act	Sep Act			Dec Act				Corporate Team Manager	Officer Notes
% of complaints resolved w/in timescales (10 days - 12 weeks)	90%	90%	100%	99%	97%	97%	96%	95%	95%	93%	93%	93%	93%	91%	Lisa Lewis, Brian Trebilcock	(March) 36 completed at 1st check (RT)
Number of Complaints	273		38	78	116	145	179	214	235	269	292	320	355	404	Lisa Lewis, Brian	
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Corpor	ate Plan	PI Rep	oort	Com	mur	nity						
Prioritie		•										
Aims:	Commur	nity invo	olven	nent								
Performa	ance Indi	cators										
Title		-									Corporate Team Manager	Officer Notes
											Trebilcock	

Aims: Leisure	Cen	tres														
Performance Inc	dicate	ors														
Title		Target														Officer Notes
Health Referral Initiative starters	6	15	3	7	17	25	39	48	48	54	56	74	87	102	Corinne Parnall	(March) 15 (K)
<u>Health Referral</u> Initiative completers	0	10	3	3	3	3	3	12	12	19	23	42	53	58	Corinne Parnall	(March) 5 (K)
Health Referral Initiative conversions	0	5	2	2	2	2	2	11	11	16	19	24	31	33	Corinne Parnall	(March) 2 (K)

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